HIKVISION

10" Bedhead Terminal

Quick Start Guide

UD43271B-A

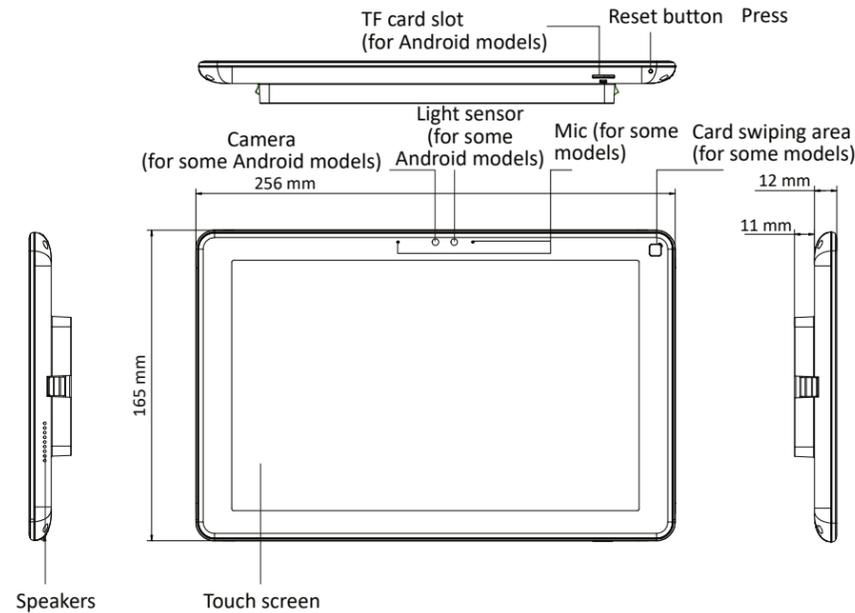### Quick Start Process Guide

1 Wiring
Check the wiring diagram.

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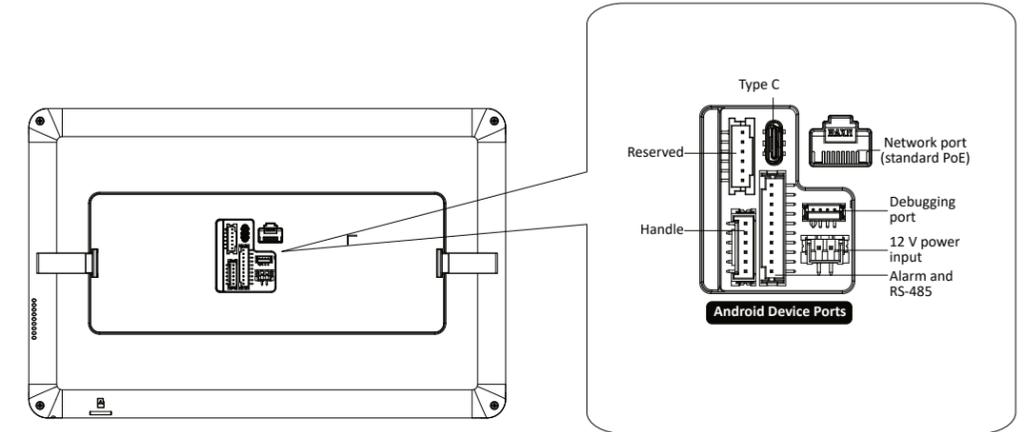**2 Installation**
Install the device and handle.

↓

3 Quick Setup
3.1 Activate the device locally.
3.2 Quick setup.

Appearance

Bedhead Terminal

- TF card slot (for Android models)
- Reset button Press
- Light sensor (for some Android models)
- Mic (for some models)
- Card swiping area (for some models)
- Camera (for some Android models)
- 256 mm
- 165 mm
- 12 mm
- 11 mm
- Speakers
- Touch screen

Android Device Ports
- Type C
- Reserved
- Handle
- Network port (standard PoE)
- Debugging port
- 12 V power input
- Alarm and RS-485

1 Wiring

Android Device Ports

Alarm and RS-485 Port

- 12 V OUT: 12 V power output
- GND: Grounding port
- AIN1: Alarm input port 1 — Bathroom alarm button
- AIN2: Alarm input port 2
- AIN3: Alarm input port 3
- AIN4: Alarm input port 4
- GND: Grounding port
- 485-: 485- port
- 485+: 485+ port
- GND: Grounding port
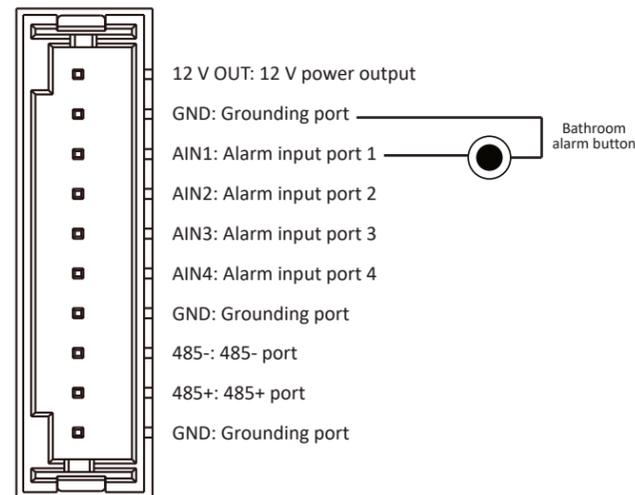
Wiring diagram of alarm button, magnetic contact, and exit button

Alarm and RS-485 Port

- 12 V OUT
- GND
- AIN1
- AIN2
- AIN3
- AIN4
- GND
- 485-
- 485+
- GND

RS-485 door light
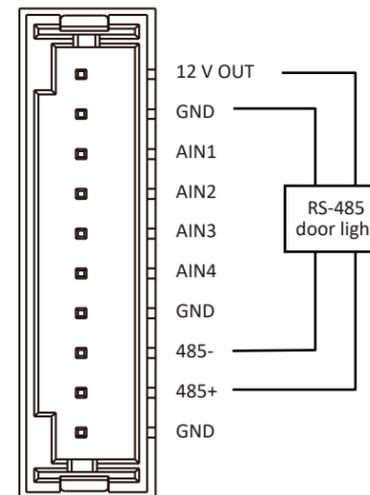
Wiring diagram of door light

ⓘ
Introduction to door light
- The green light remains on when a call originates or during a call,
  the red light remains on during alarms, and the yellow light remains on during dressing changes.
- Please connect the door light cable to the device before powering on the device. Otherwise, the device may restart.

Introduction to 12 V power output
- The 12 V power output is available only when powered via PoE.
- This wiring diagram applies only to the PoE mode.

Scan the QR Code to see the User Manual

⚠ **Warning**
● While installing and using this device, all electrical safety regulations of the country and region where the product is used must be strictly observed.
● To prevent possible hearing damage, do not listen to music at high volume for an extended period of time.

⚠ **Instruction**
Requirements for installation and maintenance personnel:
● Have basic knowledge and installation skills for access control systems and compositions.
● Have basic knowledge and operation skills for low voltage wiring and low voltage electric circuit wiring.
● Have basic knowledge and skills regarding basic network security and be able to read and understand the content of this manual.

2 Installation

- Before the installation, check whether the power supply meets power requirements.
- Complete the wiring sequence before installation. For more information, see Section 1.
- Always cut off the power supply to the device during installation.

Mounting with the Equipment Rail

Handle mounting hole   Device mounting hole

94.24   191.5

12.2

2-φ2
φ16

47.8
36
16

75.6
100

Schematic diagram of mounting hole sizes and positions on the mounting bracket (unit: mm)

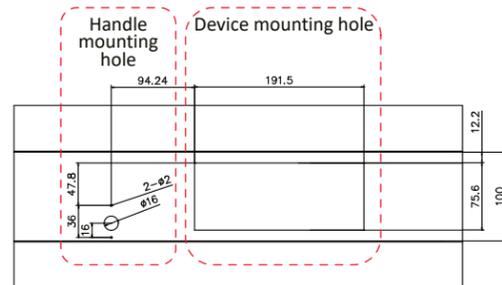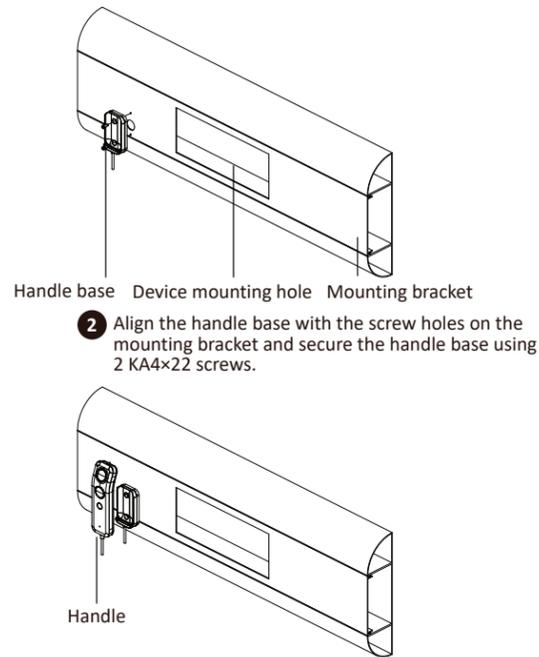**1** Drill the device mounting hole (191.5 × 75.6 mm), handle cable hole (φ16 mm), and two screw holes (φ2 mm) on the mounting bracket.

Handle base   Device mounting hole   Mounting bracket

2 Align the handle base with the screw holes on the mounting bracket and secure the handle base using 2 KA4×22 screws.

Handle

**3** Place the handle on the handle base and magnetically mount it. The handle is mounted.
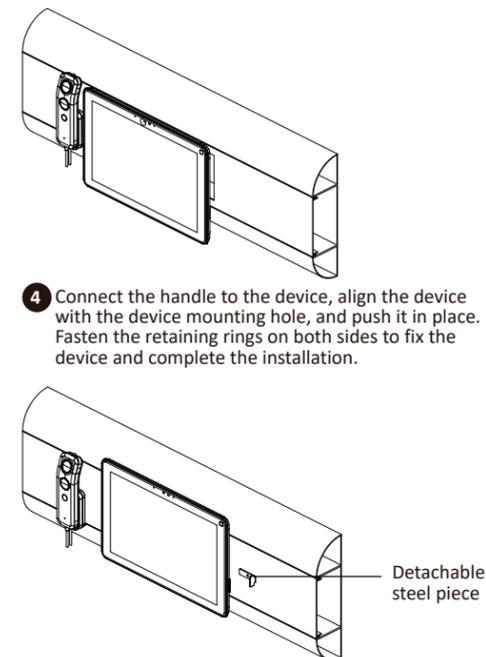
4 Connect the handle to the device, align the device with the device mounting hole, and push it in place. Fasten the retaining rings on both sides to fix the device and complete the installation.

Detachable steel piece

To remove the device, insert the detachable steel piece into the latch against the mounting bracket and jack the latch up. The device can be vertically lifted out.
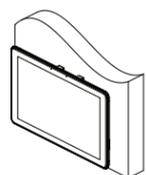
Mounting with the Gang Box
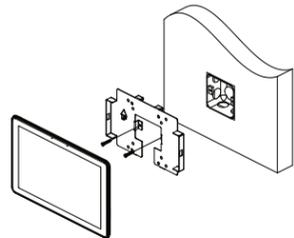
1 Use 2 pieces of SC-KA4X22 screws to securely fasten the bracket to the gang box.
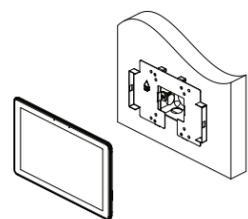
2 Carefully align the device with the mounting bracket clips and install it into place.

3 Finished. Ensure there are no loose parts or wobbling to confirm a proper installation.

Surface Mounting

The installation height must not exceed 2 m.

1 Use 2 pieces of SC-KA4X22 screws to securely fasten the bracket to the wall.

2 Carefully align the device with the mounting bracket clips and install it into place.

3 Finished. Ensure there are no loose parts or wobbling to confirm a proper installation.

Installing the Arm Bracket

1 Use 4 pieces of PM4X8 screws to securely fasten the mounting bracket to the arm bracket.
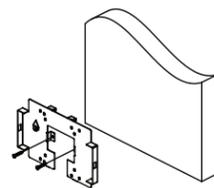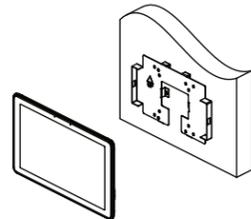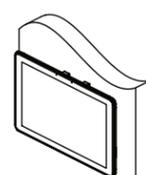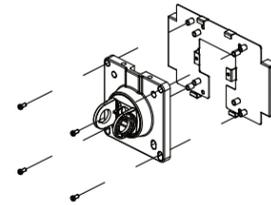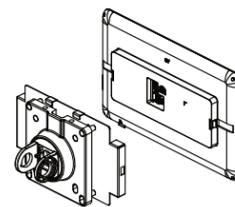
2 Carefully align the device with the mounting bracket clips and install it into place.

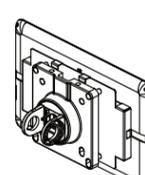**3** Finished. Ensure there are no loose parts or wobbling to confirm a proper installation.

3 Activation and Quick Setup

You must activate the device when you use it for the first time.

● Local Activation

Android

1. After the device is powered on, the screen turns on and you will be automatically directed to the activation interface.
2. Create an activation password.
3. Tap "Next."

⚠ In order to improve security while using the product on the network, set a password between 8–16 characters in length, consisting of at least two kinds of the following characters: digits, lowercase and uppercase letters, and special characters.

● Quick Setup

Android

Upon activation, the device will automatically go to the Quick Setup interface. Note before configuration: Connect the PC with a network cable and obtain the IP address of the network port through the PC.
1. Configure the mode and tap "Next."
   - Demo mode: This mode is for demo only. You do not need to configure the local IP address, server IP address, or device ID.
   - Normal mode: The device can function normally only when you configure the local IP address, server IP address, and device ID.
2. If you select the Normal mode, you must configure the local IP address. Enter the IP address, subnet mask, and gateway. Tap "Next."
3. If you select the Normal mode, you must configure the IP address and port number of the server, and tap "Next." The server IP address is the IP address of the server running the smart ward management platform. The default port number is 443.
4. Configure the device ID. On the "Application Settings" interface, select the department/ward, room ID, and bed ID. Tap "Configuration completed."

ℹ You must make this setting in the smart ward management platform. For more information, see User Manual.

2 Installation

Disassembly Sheet Metal
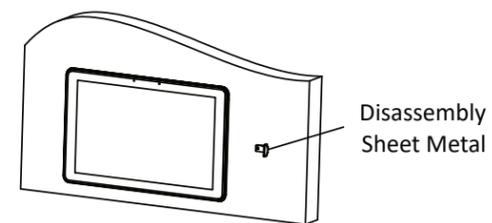
If you need to disassemble the equipment, you can stick the removal plate to the back of the equipment, align it with the equipment's pin, push up the pin, and pull out the equipment vertically.

⚠ Caution
- Do not place an exposed flame source, for example, a lit candle, on the device.
- Do not expose the device to dripping or splashing nor place items such as vases containing liquid on the top.
- Please install the device in strict accordance with the installation instructions set forth in the Quick Start Guide. For safety, the device must be securely mounted to the installation surface.
- The installation surface must be able to withstand a force three times the weight of the device exerted downward along the center of gravity of the device plus 50 N force in the horizontal direction after the device is installed. The device must be reliably installed, and the installation parts must not be deformed or broken.
- The debug serial port on the device is only used for debugging and is not intended for users.
- The DC output port on the device does not confirm to LPS requirements. The devices and cables connected downstream must meet fire rated enclosure requirements.
- Please use the adapter coming with the device, if any. If the device does not come with a built-in power supply, please ensure that the power adapter or other power source complies with LPS requirements. For the information on power output parameters, see the nameplate on the device.
- Caution! This device can only be used with supporting brackets. Using with others (such as carts, shelves, or handling devices) may lead to instability and personal injury.
- If you must connect cables of the device by yourself, select the cables according to the electrical parameters on the device nameplate, and use a standard wire stripper set to the correct setting based on the wire gauge to strip cables at an appropriate length. The cables are free of conductor insulation damage. Otherwise, serious consequences may be caused.
- Always cut off the power supply before wiring, installation, and removal operation.
- Do not throw items onto the device or violently vibrate the device. Keep the device away from magnetic field interference. Do not install the device in places where the installation surface vibrates or are prone to impact. Failure to do this may damage the device.
- Please do not use the device in high temperature, low temperature, or high humidity environments. For specific temperature and humidity requirements, refer to the parameter table.
- Do not expose the device to direct sunlight or place it in poorly ventilated areas or near heat sources such as heaters or heating source. Failure to do this may lead to a fire hazard.
- Do not clean the device with corrosive liquids (such as disinfectant or alcohol) or spray them directly onto the device. Otherwise, the device may be damaged or malfunctioning.
- Network security issues may arise when the device is connected to the internet. Please enhance your personal information and data security protection. When you discover potential network security risks, please contact us immediately.
- Please understand that you are responsible for the configurations, all passwords, and relevant security issues of the product. You are also responsible for keeping your user name and password safe.
- Keep all of the original packaging materials of the device safe, so that it can be used to re-package the device to be sent back to the distributor or manufacturer should any issues arise. The company assumes no responsibility for accidental damage caused by the use of non-original packaging materials during transportation.
- Biometric identification products may not be fully adapted to any anti-counterfeiting environment. Please combine authentication methods for high-security places.
- It should be noted that biometric identification may not be fully accurate due to the quality of the captured photo and the effect of ambient light.
- If the device emits smoke, odor, or noise, immediately disconnect the device from the power supply and promptly contact the dealer or service center.
- If the device is not working properly, contact the store where you purchased the device or the nearest service center. Do not disassemble or modify the device in any way. (The company will not assume responsibility for any issues that arise due to unauthorized modification or repair).